

LIAM GALLAGHER FAQS

TRAVEL

Please allow plenty of time for your journey. Routes into site will be busy so allow lots of time to ensure you arrive well in advance of the bands you want to see. Car parks will open at 08:00 and the arena will open at 11:00. Performances start at 14:00 with the event due to finish at 22:30.

Due to the Queen's Jubilee this will be a very busy weekend on public transport. You **MUST** plan ahead to ensure you get home safely at the end of the night. **We do not advise anyone travels by train as there are very limited services following the event to get you home.** Please book car parking, coaches or taxis in advance.

BY CAR

Please book parking in advance here: <https://www.ticketmaster.co.uk/liam-gallagher-tickets/artist/2055477>

No large campervans permitted in car park (small campervans permitted if used as primary mode of transport). No sleeping in car parks overnight permitted.

Those Travelling from the North

If you are travelling by car from the North, please follow all Event Signage to the A1(M). Exit at Junction 8, take the 4th exit onto the A602 to Hitchin. At the roundabout, take the first exit onto the B656 and follow all event signage to the car parks.

Those Travelling from the South

If you are travelling by car from the South, please follow all Event Signage to the A1(M). Exit at Junction 7 and take the first exit onto site. Follow internal stewarding and signage to the car parks.

Those Travelling from the East

If you are travelling by car from the East, please take the A602 to Stevenage. Here you will remain on the A602 and across Gunnelswood Road roundabout, across Junction 7 roundabout and into the site. Follow internal stewarding and signage to the car park.

Those Travelling from the West

If you are travelling by car from the West please aim for Junction 7.

BY COACH

All coaches travelling to the event should get off the A1(M) at Junction 8 and follow event signage from here.

To buy a coach package, please head to Big Green Coach:

<https://www.biggreencoach.co.uk/events/liam-gallagher-knebworth-tickets-coach-travel>

COACH SEAT UPDATE: Some locations are temporarily off sale whilst we source more vehicles. If your location is showing as sold out please [Register](#) here and we will let you know as and when we put on more seats. If your location is showing as available please book ASAP as capacity is running low.

BY TAXI / DROP OFF

All pick up and drop off traffic, including taxis, should make their way to Junction 7 of the A1(M) and enter the site with the Northbound traffic flows. NOTE: The show will finish at 22:30 so ALL vehicles who plan to pick up from the site must be in and parked by 22:30. If you are not in by 22:30 then you won't be permitted access until the pedestrian crowds clear which will be approx. 23:30.

BY TRAIN

With the Queen's Platinum Jubilee Weekend taking place with events across the region, train services are expected to be exceptionally busy. **We recommend making alternative arrangements, such as travelling by car, coach, or camping overnight.**

If you must arrive by train, the closest station is Stevenage. There will be no access to the event from Knebworth Station. There is no shuttle service between the event and Stevenage Station. Plan your journey at www.nationalrail.co.uk and check again before travelling.

Train services are expected to be exceptionally busy following the event, as people will also be travelling back from other Jubilee Weekend events across the rail network at the same time and on the same trains. Queuing systems will be in place at the station, capacity will be very limited and you may not be able to board even if you have a ticket in advance.

As a result, we strongly recommend that you pre-book coach travel ([here](#)), or alternatively there is lots of pre-bookable car parking available ([here](#)).

CAMPING CUSTOMERS

If coming by car please enter the site via Junction 7. If you are travelling from the North please drive South past Junction 7 (which will be closed Southbound) and exit at Junction 6 and follow event signage from here. There is no car parking for camping customers on the West of site so you must come via Junction 7.

There is no additional camping available for purchase on the day so you must book in advance.

WALKING ROUTES FROM LOCAL AREAS

From Stevenage

If coming from Stevenage you should walk across the roundabout at Junction 7 and follow the pedestrian walkway into site this way.

From Knebworth

Please note that there is strictly NO pedestrian or vehicle access via Old Knebworth Lane. If you attempt to enter site this way you will be turned around by security and advised to use the Junction 7 entrance.

From areas off the B656

We strongly advise that no one walks down the B656 as there is no access to site.

EVENT INFO

WHAT TO BRING

- **This is a cashless event.** Bring your cash card (keep it safe) – all our bars and traders will accept all major UK debit cards. None of the bars or traders will accept cash on site, so please ensure you bring a card!
- A hat, sunscreen, sunglasses, rainwear, woolly jumper/fleece and, of course, your ticket
- Bring ID if you look under 21 in order to be admitted to the event. You will also need ID if you want to buy alcohol and look 21 or under.
- An empty reusable bottle (no glass) to fill up at the water points.
- Medication – If you need to bring medication with you, we recommend bringing a doctor's note or a prescription for it if it is not easily recognisable. We're not doctors, please be understanding if we question what you're bringing in as it is important to prevent illegal drugs from finding their way into the event. Please also let your friends know if you have any allergies.
- Lost property – located at the welfare tent inside the East arena entrance, next to medical. If you've lost something please check there in case it's been handed in. If you realise you have lost something after the event please email lostproperty@ithinc.co.uk

WHAT NOT TO BRING

- Aerosols over 250ml
- Air horns
- Alcohol
- Animals (except assistance dogs)
- Audio visual recording or transmitting
- Equipment (Professional)
- BBQs or any cooking apparatus
- Balloons
- Bicycles, scooters, roller skates

- Blow torches
- Cans
- Chairs, stools, floor seating, shooting sticks
- Chinese lanterns
- Cooking apparatus
- Cool bags / boxes (large)
- Cigarettes (more than for personal use)
- Cutlery
- Drinks (only sealed water/soft drinks or empty plastic/metal bottles are permitted)
- Drones
- Fireworks / pyrotechnics
- Flags with poles
- Flares / distress flares / smoke flares
- Food (small amounts for personal consumption permitted)
- Gazebos and parasols
- Gas cylinders/canisters
- Glass (including glass makeup and perfume bottles)
- Liquids, gels or lotions (over 100ml)
- Illegal substances (drugs)
- Laser pens
- Legal highs (includes Nitrus Oxide and associated equipment including balloons)
- Megaphone
- Penknives
- Smoke bombs / canisters
- Sound systems (including personal speakers)
- Spray cans
- Tabards/High Vis Jackets
- Tables

- Umbrellas (large, small/folding umbrellas permitted)
- Weapons

BAGS ALLOWED

Large bags are not permitted. There is no cloakroom (lockers are available for small valuables). Small bags will be permitted entry with the dimensions W21cm x H30cm x D8cm (A4 Size).

Bags will be searched on entry to the event, to avoid lengthy queues we strongly advise that you do not bring a bag. We appreciate your cooperation and patience when entering the event.

Bags must not be left at entrances or surrounding areas. Any items left will be removed and disposed of accordingly.

You will also be searched at the entrance to the event which may include a full body pat down and a walk through a metal detector. Any item(s), which may reasonably be considered for use as a weapon, or which may cause danger or disruption to any other persons at the event, will be confiscated.

Please allow plenty of time to get into the event, and for concert entry procedures, ticket checks and searches.

Persons suspected of carrying items that may be used in an offensive or dangerous manner, or carrying out illegal activities within the arena or other parts of the site may be searched and evicted from site.

FOOD AND DRINK

You are permitted to bring sealed bottles of water / soft drinks sealed into the event. You may also bring empty bottles sized 500ml or less to use at water refill points. You can bring in small amounts of food for personal consumption.

Please don't bring any alcohol or glass containers/bottles of any sort.

AGE RESTRICTIONS

Children under four are admitted for free but must be accompanied by a paying ticket holder over 18 years at all times. Wristbands will be available from the arena entrances and welfare points to write a mobile number on for all children in case they get lost or separated from their guardian.

Children under 16 years old must be accompanied by a parent or guardian (18 or over) at all times and will need a full price ticket.

We do not accept any parental or supervisory duty of care or liability for any under 18's on site.

VALID ID

Please bring ID if you look under 21 years old and remember that legally there is no automatic right to be served alcohol. Service is always at the discretion of the licensee for whatever reason they decide, and the licensee is under no obligation to explain the reason.

The only accepted proof of age documents are:

- A Passport (Not a photocopy)
- Full Driving Licence or Provisional Licence
- A Proof of Age Card bearing a PASS hologram
- A Ministry of Defence identity card
- A National identity card issued by an EU member state

You do not need to show a Covid pass to gain entrance to the event.

WELFARE FACILITIES

The Welfare Facilities will be open throughout the event and are staffed by experienced and supportive people who understand events and festivals. They can give confidential advice about drugs, alcohol, legal highs and sexual health and offer support if you need someone to talk to for any reason. They offer a monitored rest & recovery area if you've overdone it and they also care for lost children and vulnerable people.

OPENING / CLOSING TIMES

Car Parks Open: 08:00

Arena Open: 12:00

First Act on Stage: 12:00

Event Finish: 22:45

Please note: timings are not final and are subject to change.

ACCESSIBILITY

In order to provide the best possible experience, we ask that everyone who wishes to use the access facilities complete and submit an Access Requirements Form prior to arriving on-site.

If you would like to apply for accessible facilities at this event we ask customers to purchase a ticket of any type for this event and then apply using an application form here (link to: https://festivalrepublicgeneric.zendesk.com/hc/en-us/requests/new?ticket_form_id=1900000460873)

Facilities you can apply for include:

Accessible Toilets

Accessible Viewing Platform with seating available

PA ticket if required

BSL (British Sign Language Interpreting)

All customers must submit supporting documentation when applying for access to be approved.

Documentation can be valid PIP or Doctor's letters or any medical letters you already have that may be relevant. We can take a look at anything you have and will always let you know if we require more in good time.

If you have any questions regarding disabled access, please contact the access team at accessuk@festivalrepublic.com

REQUIRED DOCUMENTATION

When applying for access we ask that you provide one of the following forms of documentation which will act as evidence of your requirements. Without this documentation we will be unable to grant you access, or provide complimentary PA Tickets.

Please note: If you are on the Festival Republic access database (i.e. have previously applied and had an application approved within the last three years) you will not need to re-supply documentation.

Accepted forms of documentation are:

- DLA (Care and / or mobility)
- PIP (Personal Independence Payment)
- A Medical professionals letter (To be reviewed case by case)
- Armed Forces Independence Payment
- War Disablement Pension
- D/deaf or blind registration
- The Nimbus Access Card
- Blue Badge (Permitted for parking requests only)

If you do not have one of the forms of documentation listed above, please contact us and we'll be able to advise further. Alternatively, if you do have required documentation but are unable to include it in your application, please state you will forward it to us (by email, fax or post) in the 'Additional Notes' box on the form.

All submitted documentation is kept strictly confidential and securely destroyed after processing.

ACCESS DATABASE

Whilst submitting your application form, you can choose to join Festival Republic's Access Database. By doing so, once accepted a first time, you will not need to resubmit documentation for a further three years and will automatically be pre-approved for access at our festivals.

Please note: Once approved we will only retain your name and email address. We will never use your information for any other purposes (unless specifically stated) or share this with any third parties.

TIMELINE

We aim to process all applications within weeks of customers submitting an Access Requirements Form; however, due to demand, this is not always possible.

Once your application has been approved we will send a confirmation email, detailing the facilities you have requested access to, and confirming your PA Ticket (if applicable).

Nearer the event successful applicants will also be sent an email containing a downloadable Access Guide.

SECURITY

We are doing all we can to keep you safe and sound at our festivals and we review and improve our security operation continually through the festival season. Remember we do not allow bags larger than A4 into the arena and allow plenty of time to pass through our security checks.

We take the security and safety of our festivalgoers very seriously – it is a real priority.

Please help us by bringing as little as possible and remember we do not allow bags larger than A4 into the arena. Please be patient while we carry out our security checks and searches, which take place at the arena entrance and may also happen at any time at any location onsite.

Our security staff are there for your safety – please co-operate with them as they work to keep us all safe and sound. Some are covert, but most are obvious by their green or white tabard. Always go to them if you need help. The medical tent is fully staffed, open all day and located in the arena.

There are security measures you will see and of course ones that you can't. The whole site is monitored throughout by staff on the ground along with an extensive CCTV system watched round the clock by a team of monitors in a fully staffed Event Control.

We work very closely with Hertfordshire Constabulary and members of the security services to ensure our security procedures are up to date and we are following best practice. We put a lot of time and effort on briefing and training and run emergency exercises. We also have a team of sniffer dogs working around the clock. Please help us by reporting anything that doesn't look right to you and also please let us know if you spot an area where we can do better, and we will get on it.

ANYTHING ELSE?

Any other questions, please contact info@festivalrepublic.com